

## TERMS & CONDITIONS: THE MYSTERIES OF ABU DHABI WITH ETIHAD AIRWAYS

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**By participating in the competition you declare that you accept these Terms and Conditions unconditionally.**

- 1. Organizing Company** – The organizer of the promotion "The Mysteries of Abu Dhabi" (hereinafter, the "Promotion") is Opodo Limited with company number 4051797 and whose registered office is at Waterfront, Hammersmith Embankment, Chancellors Road, London W6 9RU with VAT Number 766445988. Please send any postal correspondence regarding competitions to ensure a prompt response.
- 2. Location, date and time of the Promotion** – The contest will take place in a landing page inside the Opodo UK website (<http://promos.opodo.co.uk/etihad/>) from October 22, 2015, starting at 9:00 a.m. BST, until November 5, 2015, ending at 23:59 p.m. GMT (hereinafter "Promotional Period"). The draw for choosing the winner, in accordance with the provisions of these rules, will be at the registered office of Opodo, before November 11, 2015.
- 3. Eligibility** – Any person who meets the following requirements can participate: (1) be at least 18 years of age and (2) reside in United Kingdom. All eDreams ODIGEO and Opodo employees, partners, employees and/or their family members, may not participate in the promotion. Participation is free. Users can only enter the sweepstake once. i.e. users who participate in the promotion on our Opodo.de (<http://opodo.de/etihad-promo.html>) or Opodo.fr (<http://promotion.opodo.fr/etihad>) websites, won't be qualified to enter our Opodo.co.uk "The Mysteries of Abu Dhabi" promotion and vice versa.
- 4. How to Enter** – Participants should fill-in our contact form with their personal information. The contact form will be accessible, October 22, 2015, starting at 9:00 a.m. BST, until November 5, 2015, ending at 23:59 p.m. GMT, participants will automatically be entered in the sweepstake to win the prize. The winner will be chosen randomly by Opodo, whose decision in all matters relating to this Sweepstakes

are final and binding. The winner will be selected through an automated tool that generates random combinations before November 11, 2015. The prize is limited to 1 prize per person/per household.

**5. Prize – The following Prize will be available:**

- 1 x Return tickets for 2 people in Economy class to Abu Dhabi with Etihad Airways departing from London, Manchester or Edinburgh.

The Prize is valid for one (1) redemption use only and may not be combined with any other offer relating to the same reservation or accommodations.

**General Conditions for the Prizes:**

- Flights must be booked and ticketed by 15 December 2015 with travel date validity until 01 June 2016. No extensions to the travel period shall be permitted. Blackout travel dates may apply and will be advised upon your booking request.
- Your seat will be booked in an Economy class.
- The flight requests need to be sent at least 21 days prior to the required flights.
- During peak times our flights may be too full to accommodate your preferred dates hence please state two alternative dates of travel.
- Once tickets have been issued, they are valid for the flights booked only. No changes will be permitted. Both passengers must travel together in both directions.
- Lounge passes, upgrades and frequent flyer points are not permitted with these prize tickets and frequent flyer miles cannot be accrued.
- Dates of the trip are subject to the availability of the airline. Opodo gives no guarantee that the prize will be available for the preferred dates of travel of the winner but will use reasonable endeavors to arrange suitable alternative dates.
- The prize can't be exchanged or transferred to anyone other than the official winner and can't be refunded for money or other packages.
- Tickets must be used by the winner plus one companion travelling together in both directions. It is the responsibility of the winner to ensure that he/she plus companion arrange, where necessary, travel insurance, passports and visas at their own expense.

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- The organizing company of the promotion will not be liable or responsible for any external factors, natural incidences, or other circumstances that may prevent the winner from using their tickets. To this extent, the organizing company will not issue a different prize or provide a second refund under any circumstances.
- Additional taxes, fees and other expenses related to the prize given out in this contest should be paid by the winner, with exception to the costs assumed by the organizers as disclosed in these rules. Equally, the winner will also bear all costs related to upgrades and extras that do not correspond to the award detailed in these rules. The winner must take out insurance for the period of the trip, at their own cost.
- In the event that through no fault of the organizing company the prize cannot be delivered as scheduled, this will be replaced by another of similar features and value.

**6. Causes for Participant Disqualification of the Promotion** – Promotion participants will automatically and immediately be disqualified from the Promotion if they violate the rules of “good faith”, demonstrate a mendacious, inadequate, misleading or inappropriate conduct, use disproportionate, fraudulent or improper means, or violate any of the regulations or bases in either way.

**7. Limitation of Liability** – Opodo reminds Participants of the nature and limitations of the Internet and does not accept any responsibility for any occurrences resulting from the Participants' connection to the Internet via the Opodo website. No responsibility is accepted for ineligible or fraudulent entries.

**In particular, Opodo does not accept responsibility for any damage (whether material or non-material) caused to Participants, to their computer equipment or to data which are stored on them, or to their personal, professional, or commercial activities.**

Further, Opodo shall not be responsible if one or more Participants are unable to connect to the Opodo website or to participate in this competition, or if the entries of

one or more Participants are late or lost, due to any technical problem or any problem linked to congestion of the Internet.

In the event of circumstances arising outside of Opodo's control, which in Opodo's opinion make it necessary to suspend, change or cancel the competition, Opodo reserves the right to suspend, change or cancel the competition at any time.

If for any reason Opodo is unable to provide the prize, Opodo will use reasonable endeavors to reasonably replace it with another prize of greater or equal value.

**Opodo shall not be responsible for the fulfilment of the flights. Once bookings have been made, the responsibility for the flight shall be with Etihad Airways. All flight arrangements shall be governed by the standard conditions, including in relation to any security, insurance or other incidents that may arise during the fulfilment of the flights, which remain at the entrant's own risk, subject to the terms of carriage of Etihad Airways (<http://www.etihad.com>).**

- 8. Announcement of the Winners** – The winners will be announced in our Official Opodo UK Facebook page before November 11, 2015 and will also receive an informative email with instructions on how to claim their prize of the “The Mysteries of Abu Dhabi” sweepstake. The winner has 3 calendar days from the closing date of the contest to accept the prize and to send their contact details. If within three calendar days from the draw, the winner cannot be contacted and reaching the winner proves impossible, Opodo will believe that the winner has rejected the prize. In which case, Opodo will proceed to the election of a new winner. If within 3 calendar days from the election of the new (second) winner, it results impossible to contact them, Opodo will again reserve the right to accept the winner's rejection of the prize. Therefore, Opodo will proceed in the same manner with a third and final winner. If it is not possible to award the prize to a third winner, the draw and prize will be forfeited.

In order to formalize the act of delivery of the prize, the Organizer will send a Letter of Acceptance of the Award which will have to be signed by the winner, as proof of reception.

**9. Personal Data** – We inform the Participants that the personal data provided will be added into a personal data file owned by Opodo. This data will be processed in order to administer the competition and select a winner of the prize, to communicate with the winner of the prize and also for promotion and marketing purposes which includes sending commercial communications by email. At any time, participants can make effective their rights to access, modify and delete their personal data from the Opodo file, submitting their requests to the organizer: Waterfront, Hammersmith Embankment, Chancellors Road, London W6 9RU to ensure a prompt response. Please see our Privacy Policy: <http://www.opodo.co.uk/privacy/>

**10. Acceptance of the Rules of Promotion** – We inform all participants that the mere act of participating in the promotion implies the full acceptance of these rules.

**11. Applicable Law** – By participating in the competition you declare that you accept these Terms and Conditions unconditionally. These Terms and Conditions will be governed by and construed under the laws of England.

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